



ENGAGE. ALIGN. INFLUENCE: **Implementation & Evaluation**

Friday, April 20th, 2018

The Doctors House - 21 Nashville Road, Kleinburg, ON

To register please go to:

Agenda

www.ontwig.ca

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|-------------|--|
| 08:00-08:30 | Registration |
| 08:30-08:40 | Welcome – Valerie Winberg, President |
| 08:40-09:00 | OntWIG update – Financial report, Working Group Reports |
| 09:30-10:15 | Wound Care Quality Standards – Are you ready for implementation?
Lee Fairclough, Amy Olmstead, Joe Mauti |
| 10:15-10:35 | Bio Break |
| 10:35-11:30 | Break Out Sessions
3 Groups, 3 Questions |
| 11:45-12:45 | Lunch and Networking |
| 12:45-13:45 | Bullet Rounds QI Wound Care Standards - Implementation Exemplars
<i>Therapeutic Surfaces Algorithm for an Intensive care unit</i>
Mary Mustard (Toronto)
<i>Restructuring therapeutic surface access in a long-term care setting</i>
Elaine Calvert (Hamilton/Halton region)
<i>Implementation of total contact casting in persons with diabetic foot ulcers</i>
Ruth Thompson (Ottawa)
<i>Transitioning patients' compression from acute to maintenance with garments</i>
Nicole McGrath (Toronto) |
| 13:45-14:15 | "IDEAS" for implementing Health Quality Standards for wound care: A new QI framework |
| 14:15-14:30 | Break |
| 14:30-15:30 | Break-out sessions – setting priorities for OntWIG 2018-2019 |
| 15:30 | Summary and closing remarks |

Advancing wound care policy in support of quality patient care.
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FACULTY

Lee Fairclough, Vice President, Quality Improvement

Lee is the former Vice President of Strategy, Knowledge Management & Delivery at the Canadian Partnership Against Cancer, a national organization responsible for improving cancer control in Canada, after initially joining their executive team to establish the newly created organization. Lee also served as the Director of the first Toronto Regional Cancer Programme, as well as the Director of Informatics and the Clinical Research Unit at Princess Margaret Hospital.



Lee holds an undergraduate degree in Biology and Mathematics from McMaster University, and was trained as a Medical Radiation Technologist (MRT) through Sunnybrook Health Sciences Centre and the University of Waterloo. She has a Master of Health Science from the University of Toronto, where she was a recipient of the Robert Wood Johnson

Investigator Award in Health Policy Research. In May 2014, she was awarded the inaugural Louise Lemieux Charles Emerging Health Leaders award from the Society of Graduates.

Amy Olmstead, Director Home and Community Care MOHLTC

Amy Olmstead is Director for the Home and Community Care Branch in the Ministry of Health and Long-Term Care. Among other work, the branch is leading the implementation of *Patients First: A Roadmap to Strengthen Home and Community Care* (2015) and supporting the *Patients First Act, 2016*, which expands the mandate of Local Health Integration Networks to include the delivery of home care services. In addition, the branch is supporting the implementation in the community of Health Quality Ontario's quality standards, including improving access to off-loading devices for diabetic foot ulcers. The branch's work is driven by ongoing engagement with LHINs, care delivery providers, clients and caregivers, Indigenous partners and French-language advisors.



Joe Mauti, Quality Improvement Advisor at Health Quality Ontario

Joe is a Quality Improvement Advisor at Health Quality Ontario supporting the IDEAS program full time. Based in Orangeville, Ontario he is passionate about helping health care providers and



their teams to improve the care that is provided to patients, clients and residents of this great province. Although recently certified as a Black Belt in LEAN/Six Sigma, Joe has been active his entire career to eliminate waste and facilitate process improvement in the acute and community health care sectors. He served as Director of Organizational Development at the CCAC of Peel and was a key player in their transformation in 2007 to align with LHIN boundaries. As a Health System Planner, he led the development and implementation of the Mississauga Halton LHIN's engagement strategy with the primary health care sector. He began his career as a Research Assistant with the OHA in Toronto working with the Peer Group Committee to establish

case mix funding groups. He received a Bachelor of Arts degree from York University and a Master in Health Sciences degree at the University of Toronto.



Mary Mustard, MN, NP-Adult, CCNC

Mary is currently the Nurse Practitioner in the cardiovascular intensive care unit at St. Michael's Hospital. She has over 25 years of critical care nursing experience and still enjoys the daily challenges of clinical care. She is actively involved in nursing education within St. Michael's Hospital and through affiliations with the University of Toronto and George Brown College. Mary is also a current member of the Canadian Nurses Association Critical Care & cardiovascular exam committees.

Elaine Calvert, RN, MSc

As a Registered Nurse and patient focused leader, for over 35 years Elaine has passionately embraced opportunities to improve the healthcare experience for patients and families. From 2003 to 2010, a keen interest in senior's health led to Director of Nursing positions in the Long Term Care sector. In 2010, Elaine joined the Registered Nurses Association of Ontario in the role of Long Term Care Best Practice Coordinator for the Hamilton Niagara Haldimand Brant LHIN. In this role, she worked with provincial and community partners to implement clinical and healthy work environment guidelines eventually serving as a coach in the first cohort of Ontario long term care homes to achieve Best Practice Spotlight Organization designation.



Elaine currently holds the position of Director of Post-Acute and Senior Services at Ross Memorial Hospital in Lindsay, Ontario. Elaine's education background includes a Diploma in Nursing from Mohawk College and specialty certification in Gerontology from the Canadian Nurses Association. In 2017, Elaine received a Master of Arts in Leadership from the University of Guelph Business and Economics program.

Ruth Thompson DCh, MCISc-Wound Healing

Ruth is a registered chiropodist at The Ottawa Hospital High Risk Foot Clinic. Ruth is an executive member of The Ontario Wound Care Interest Group. She has completed a Masters of Clinical Science Degree in Wound Healing from The University of Western Ontario and a Bachelor of Science Degree from Mount Allison University. Ruth has served as an expert in the development of the Health Quality Ontario Wound Care Quality Standards as well as for the Health Technology Assessments for total contact casting and now compression for prevention of recurrence of venous leg ulcers. She has also been involved as a clinical specialist for the RNAO Best Practice Guideline for the Assessment and Management of Foot Ulcers for People with Diabetes. She also sits on the interdisciplinary Champlain LHIN high risk foot committee. She is a clinical coordinator for chiropody student placements through The Michener Institute of Education at UHN. She implemented Total Contact Casting to treat neuropathic wounds in her clinic 6 years ago.



Nicole McGrath RN, BScN, MScN is a Clinical Nurse Specialist for Wound Care with the Toronto Central LHIN. In this role, she ensures evidence based best practice and cost-effective care to clients with wounds in the community and assists with complex client transitions from hospital to community. Nicole completed her graduate nursing studies at D'Youville College in Buffalo, New York in 2010, and the IIWCC in 2014. Nicole is a member of the professional nursing society Sigma Theta Tau, a long standing member of RNAO, and is involved with the Ontario Woundcare Interest group. Her 11 years' experience with Toronto Central LHIN includes case management in the community and hospital sectors, and she has served as Hospital Preceptor/Mentor to new staff. She also worked as Tele Wound Project Care Coordinator for Toronto Central LHIN in 2013

